



**Aaron Hi-Tech Systems Ltd offers a comprehensive and reliable maintenance and repair service for its intruder alarm systems**

**Maintenance and Repair of Intruder alarm system**

It is recommended that intruder alarm systems that are deemed audible only are serviced once per annum. Those systems that generate a signal, that will contact key holders, either directly or by way of an alarm receiving centre will be regularly maintained. For those systems that generate police response, the frequency will be as per the current regulation. After installation the first service will be carried out after 6 months, and then regular intervals thereafter.

Maintenance inspections cover the following areas:

- Using the system record, as-fitted document and the log book, the installation, location, and siting of all equipment and devices will be checked,
- tamper detection,
- setting and un-setting,
- entry and exit procedures,
- power supplies and circuits, including the normal and stand-by power supplies,
- operation of detectors, including hold-up devices,
- operation of warning devices, including all audible devices,
- operation of alarm transmission equipment, in conjunction with the ARC. Where multiple signalling is installed, all signalling paths should be checked.
- condition of all flexible connections
- the control equipment, in accordance with the alarm company procedure

In addition to the above inspections, a full operational test of the intruder alarm system should be carried out where possible. Those parts of a system or any environmental conditions which are found during preventative maintenance to be the potential cause of false alarms, or reduced security should be identified on the maintenance visit record. Those parts of the system which could not be fully tested should be recorded on the maintenance visit record, together with the reasons for their omission, and the signature of the client or his representative should be obtained.

Aaron Hi-Tech Systems Ltd will make all reasonable effort to ensure that those items that were not fully inspected or rectified during the preventative maintenance visit are completed within a period of 21 days.

**Aaron Hi-Tech Systems Ltd** operates a fully comprehensive repair service which is available 24 hours a day.

During normal office hours, please contact the office in the first instance;

**Telephone: 0117 961 1410**

In the event of an emergency, or during out of office hours please contact the following;  
**Emergency 24 hour number: 07860 716 035**